# REQUEST FOR INFORMATION

# STATE OF HAWAII DEPARTMENT OF HEALTH EMERGENCY MEDICAL SERVICES & INJURY PREVENTION SYSTEM BRANCH

#### RFI No. HTH-730-2-16

# Comprehensive Emergency Medical Services for the County of Maui

The State of Hawaii, Department of Health's (DOH) Emergency Medical Services & Injury Prevention System Branch (EMSIPSB) is issuing this Request for Information (RFI) to seek information and comments to prepare a Request for Proposal (RFP) to provide Advanced Life Support (ALS) 911 emergency ground ambulance and rotor wing aeromedical services to the County of Maui.

The DOH may engage in informal discussions, but neither the purchasing agency nor interested parties responding have any obligation under the RFI. Please note that participation is optional, and it is not required to respond to any subsequent DOH procurement.

A copy of this RFI, a copy of the scope of work pertinent to this RFI, and a copy of the Mobile Intensive Care Technician Adult & Pediatric Standing Orders may be downloaded at:

#### http://spo3.hawaii.gov/notices/notices

To receive a copy of the RFI by mail, fax or email, please contact Alvin C. Bronstein MD, FACEP at (808)733-9210 or alvin.bronstein@doh.hawaii.gov.

Responses to this RFP are due by July 8, 2016, 2:00 p.m. Hawaii Standard Time (HST). Please deliver, mail or email (in locked portable document format "PDF") one (1) original response to:

Alvin C. Bronstein MD, FACEP Branch Chief c/o Andrea Chow Department of Health – EMSIPSB Leahi Hospital 3675 Kilauea Avenue, Trotter Building Honolulu, Hawaii 96816

The DOH reserves the right to incorporate or not incorporate any suggestions or recommendations in the solicitation, if issued, for a contract, subsequent RFI or development of an RFP.

# **Comprehensive Emergency Medical Services for the County of Maui**

# Request For Information RFI No. HTH-730-2-16

#### INTRODUCTION

# Reason for the RFI

The State of Hawaii, through the Department of Health's (DOH) Emergency Medical Services & Injury Prevention System Branch (EMSIPSB), is issuing this Request for Information (RFI) to seek information and comments to prepare a Request for Proposal (RFP) to provide Advanced Life Support (ALS) 911 emergency ground ambulance, rapid response and emergency rotor wing aeromedical services for the County of Maui.

### **Background**

The DOH is seeking the highest quality, most reliable 911 ALS ambulance services at a reasonable cost. The service provider shall be exclusively responsible for the management and operation of all 911 emergency ground ambulance services throughout the County of Maui including but not limited to supplying and maintaining vehicles, facilities and all necessary medical equipment and supplies.

### **RFI Response**

Assuming that the DOH pursues a competitive RFP to provide 911 ALS ambulance, rapid response and emergency rotorwing aeromedical services to the County of Maui, please provide responses to the following questions based on how your organization would propose to provide services to this community.

- 1. What recommendations can you make to the DOH about how best to provide 911 ALS ambulance, rapid response and rotorwing aeromedical services to the County of Maui? Are there any special considerations that should be included in the RFP?
- 2. What recommendations do you have regarding appropriate staffing of the 911 ambulance, rapid response and rotorwing aeromedical service, needed infrastructure, or organization?
- 3. Are there operational strategies or configurations that should be included in the system to ensure the most efficient and appropriate use of resources?
- 4. Based on your organization's 911 ALS ground ambulance, rapid response and rotorwing aeromedical operational experiences, please provide the DOH with any suggestions or recommendations that may assist the DOH in developing a realistic and reasonable RFP.

## **Response Submission**

RFI submission must include name, organization (if applicable), and contact information of person/organization submitting the response.

Responses to the RFI are due by July 8, 2016, 2:00 p.m., Hawaii Standard Time (HST). Please indicate on cover "RFI No. HTH-730-2-16 Comprehensive Emergency Medical Services for the Island of Maui" and deliver, mail or email (in locked portable document format "PDF") one (1) original response to:

Alvin C. Bronstein MD, FACEP Branch Chief c/o Andrea Chow Department of Health – EMSIPSB Leahi Hospital 3675 Kilauea Avenue, Trotter Building Honolulu, Hawaii 96816

# **Confidential Information**

If respondents believe that portions of their RFI response should remain confidential, respondents shall clearly identify the portion of their response they wish to maintain as confidential and include a statement detailing the reasons that the information should not be disclosed. Such reasons shall include specific harm or prejudice that may arise. The DOH Director and branch chief shall determine whether the identified information should remain confidential. Prior notice shall be provided to the respondent should any information which is requested to be confidential become part of public distribution/information.

# **Cost of Response**

DOH will not reimburse any respondent for the cost of preparing and submitting a response to this RFI.

#### **Use of Information**

The DOH reserves the right to incorporate information from an RFI response in a subsequent solicitation, if issued, for such a contract. The RFI process is optional and is not required in order to respond to any subsequent procurement by the DOH. Neither the DOH nor the responding party has any obligation under this RFI.

If there are any questions or clarifications to this RFI, please contact Alvin C. Bronstein MD, FACEP at <a href="mailto:alvin.bronstein@doh.hawaii.gov">alvin.bronstein@doh.hawaii.gov</a> or 808-733-9210.